

**morphy richards®**



## PerformAir Profile bagged cylinder vacuum cleaner



Please read and keep these instructions

### ***Getting the best from your new cleaner...***

*If your cleaner is not picking up as well as it should, please check*

#### **Dustbags**

*It is important to replace them, otherwise the performance of the cleaner will be impaired.*

#### **Filters**

*It is important that the filters are cleaned regularly or replaced to allow air through the appliance.*

#### **Blockages**

*Check the nozzle, tubes and hose for blockages.*

#### **Thermostat**

*Blockages, dirty filters or use with a full dust bag may cause the safety thermostat to operate. Clear blockage, clean filters and replace bag. Allow 60 minutes for the thermostat to self-reset.*

VC70069 MUK Rev 1



To register for your 3 year guarantee, ring the Helpline numbers below **within 28 days of purchase**. This offer is only available in the UK.

Please have the following information available:

Serial number:

Model number:

(see page 8 for guarantee details).



**If you have a problem or complaint, please call our dedicated UK based helpline before returning your product to the retailer from where it was purchased.**



UK Helpline: 0844 871 0949

Replacement Parts: 0844 873 0715

Ireland Helpline: 1800 409 119



For details of other Morphy Richards products, plus replacement parts and accessories, please see our website:

**www.morphyrichards.com**

## IMPORTANT SAFETY INSTRUCTIONS

The use of any electrical appliance requires the following common sense safety rules.

Primarily there is danger of injury or death and secondly the danger of damage to the appliance. These are indicated in the text by the following two conventions:

**WARNING: Danger to the person!**

**IMPORTANT:** Damage to the appliance!

In addition, we offer the following safety advice.


### Location

- Do not use or keep this product outside.
- Do not store the appliance near hot surfaces eg. ovens or heating appliances.

### Mains lead

- Do not allow the mains lead to become strained or run this appliance over it.
- If the electrical cable becomes damaged the cable assembly must be replaced. Do not attempt this task yourself, contact the helpline number that is found at the bottom of the page.

### Personal safety

- **WARNING: Keep loose clothing, hair, fingers etc. away from the floor nozzle during use.**
- **WARNING: Only lift and carry the product by the carry handle .**

- Never use in the presence of explosive liquid or vapours.
- Never pick up inflammable or poisonous liquids such as petrol, copier toner or other volatile substances. Never pick up acids, asbestos or asbestos dust.
- Never touch the plug or cable with wet hands.
- Unprofessional repairs can be dangerous for users.
- The appliance must never be left running unsupervised.
- This appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.
- Always disconnect from the main supply after use or prior to emptying, cleaning or maintaining the appliance.
- To protect against fire, electric shock and personal injury do not immerse cord, plug or cleaner in water or other liquid.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Use only Morphy Richards spare parts and accessories.
- Never modify the cleaner in any way.

### Children

- Children do not understand the dangers associated with operating electrical appliances. Never allow children to use this appliance.
- Children should be supervised to ensure that they do not play with the appliance, or stumble over the power cord.

### ELECTRICAL REQUIREMENTS

Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).

If the socket outlets in your home are not suitable for the plug supplied with this appliance the plug should be removed and the appropriate one fitted.

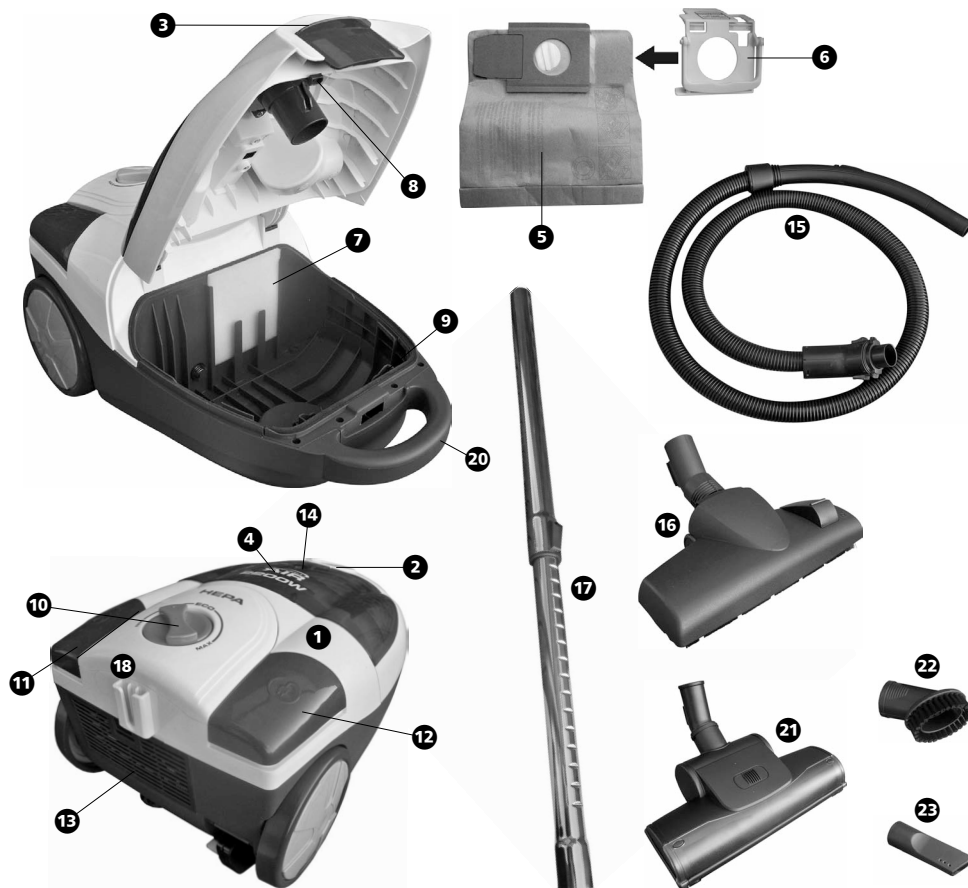
If you cut off the plug and let go of the cable it will rewind into the machine, therefore you must pull out a length of cable and secure it before cutting the plug off and re-fitting a new one.

**WARNING: The plug removed from the mains lead, if severed, must be destroyed, as a plug with a bared flexible cord is hazardous if engaged into a live socket outlet.**

Should the fuse in the 13 amp plug require changing, a 13 amp BS1362 fuse must be fitted.

### Product safety

- Never use the appliance without the filters being installed.
- Never use the appliance to vacuum hot ashes, broken glass, sharp objects or liquids.



## FEATURES

- |                                  |                                       |                              |
|----------------------------------|---------------------------------------|------------------------------|
| 1 Dust compartment cover         | 8 Dustbag safety lock                 | 16 Combination floor nozzle  |
| 2 Opening for suction hose       | 9 Slot for attaching dustbag holder   | 17 Telescopic metal tubes    |
| 3 Dust compartment lock button   | 10 Eco Switch                         | 18 Tube standby slot         |
| 4 Tool storage compartment cover | 11 On/off foot switch                 | 19 Tube park (as shown in I) |
| 5 Paper dustbag                  | 12 Cable rewind foot switch           | 20 Carry handle              |
| 6 Dustbag holder                 | 13 Exhaust filter                     | 21 Turbo nozzle*             |
| 7 Motor protection filter        | 14 'Bag full' indicator               | 22 Dusting brush             |
|                                  | 15 Suction hose with air flow control | 23 Crevice tool              |

\*Certain models only

## OPERATING THE APPLIANCE

### TOOLS AND ACCESSORIES











#### Combinaton floor nozzle

This nozzle **16** is suitable for general purpose cleaning on a wide variety of floor coverings.

#### Using & cleaning the turbo nozzle (certain models only)

The Turbo nozzle **21** is ideal for hair and fibre pick-up, especially on deeper pile carpets.

After use, hair and fibres may become wrapped around the brush, reducing the performance. To remove, carefully cut the hair and fibres with scissors before pulling away. If any large particles are sucked into the turbo nozzle, these may become caught in the turbo fan. To access the turbo fan, remove the cover from underneath the nozzle. Make certain the cover is re-fitted before re-using the turbo nozzle.

Standard accessories	Application
	 Curtains and delicate fabrics
	 Textiles and upholstery
	Shelves and hard surfaces
	 Carpets and other textile floor coverings (brushes up)
	 Heavy dirt and smooth floors (brushes down)
	Deep pile carpets (especially for hair and fibre pick-up)

### Switching on

Pull out the mains supply cable to it's maximum length. Plug the appliance into the mains supply. Push the on/off foot switch **11** to start the motor.

### Tool storage

The upholstery nozzle and the crevice tool are stored in the internal storage compartment **4**.

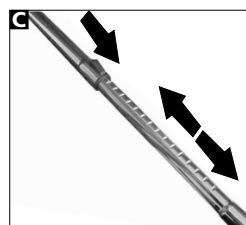
## OPERATION

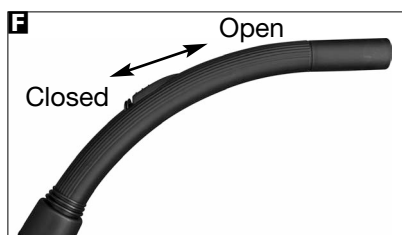
### Assembly &

Snap the 360° rotating head on the suction hose **15** into the suction hose opening **2** on the vacuum cleaner.

Fit the telescopic tube **17** to the hose handle. Press the release button to adjust the length of the telescopic tube.

Attach the desired nozzle to the bottom of the telescopic tube. Alternatively, the nozzle can be attached directly to the hose handle.





Power setting	Application
	Curtains and delicate fabrics
	Textiles and upholstery
	Floor coverings such as rugs, and economy setting for carpets
	Carpets or hard floor coverings

## Controlling suction power 13 & 14

The Eco Switch 10 allows you to turn down the power when cleaning more delicate items, such as curtains and upholstery, saving energy and reducing running costs. See table for guideline settings.

The suction power can also be adjusted using the fingertip air flow control on the hose handle.

**Closed:** full suction

**Open:** low suction

## Thermostat protection

If the motor overheats, the cleaner will switch off automatically. If this occurs, press the on/off switch, disconnect from the mains supply and leave for 60 minutes to allow the motor to cool down.

The likely causes of the cleaner overheating are:

- The nozzle or tubes are blocked
- The dustbag is full.
- The motor protection filter 7 is very dirty
- The exhaust filter 13 is very dirty.

Check and rectify the problem before attempting to reuse the cleaner.

**IMPORTANT:** Do not use your vacuum cleaner without the filters fitted.



### Tube standby

During short breaks in cleaning, the tubes can be held in an upright 'standby' position, whilst you move furniture for instance.

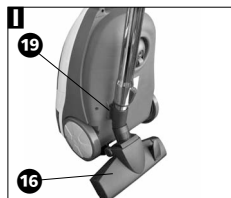
**IMPORTANT:** Ensure that the appliance is never left unattended whilst it is switched on.



### Cable rewind

Switch off the appliance. Remove the plug from the mains supply and rewind the power cable using the cable rewind switch **12**.

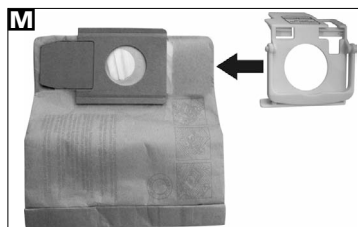
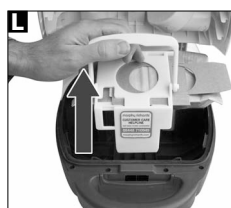
**WARNING:** When using the cable rewind, always hold the plug as the cable will rewind quickly.



## STORAGE

### Tube park

The vacuum cleaner can be stored in an upright position. Rotate the floor nozzle until the lug on the back of it can be fitted into the tube park slot **19** on the base of the appliance.



## DUSTBAG

### Changing the dustbag &

If suction power is reduced or if the 'dustbag full' indicator **14** is permanently fully red, the dustbag needs changing. Also, check whether the suction hose, tube or nozzle are blocked.

To access the dustbag, press the dust compartment release lever **3** to open the cover **J**.

- 1 Pull the tab on the dustbag to one side so that the opening is hygienically sealed **K**.
- 2 Pull out the dustbag holder **6** and dustbag in an upward direction **L**.
- 3 Pull the bag **5** sideways out of the holder **6** **M**.
- 4 Dispose of the bag with your household waste.
- 5 Insert a new dustbag in the holder.
- 6 Replace the dustbag holder and close the cover.

**IMPORTANT:** If a dustbag is not fitted, the cover will not close. This is a safety feature.

## FILTERS




### Cleaning the motor protection filter

**IMPORTANT:** Never use the appliance without the motor protection filter installed, otherwise damage to the motor may occur which would not be covered by the guarantee.

- 1 Slide the filter upwards to remove.
- 2 Shake or gently brush the filter to clean. The filter may also be washed in cool water but must be fully air-dried before re-fitting.
- 3 Refit with the foam side of the filter towards the dustbag.

## HINTS AND TIPS

### Changing the exhaust air filter

The exhaust air filter  is located at the rear of the cleaner. To maintain the high filtration efficiency, it should be replaced every 6 months. To access, press the catch and pull the exhaust grille away . Pull out the filter  and dispose of with household waste.

Slide in new filter and replace the grille.

### Cleaning and maintenance

Unplug from the mains before cleaning. The vacuum cleaner, especially the dust compartment and all accessories, can be cleaned using a damp cloth or a non-abrasive domestic cleaner and wiped dry.

To keep the underside of the floor nozzle clean, vacuum it at regular intervals using the crevice tool.

### Purchasing dustbags and replacement filters

Use only Morphy Richards replacement dustbags and filters which can be purchased from specialist retailers or by calling the number below.

Note: The cleaner is supplied with disposable paper bags, but the option of a re-usable bag is available from our helpline.

## HELPLINE

If you have any difficulty with your appliance, do not hesitate to call us.

**We are more likely to be able to help than the store from where you bought it.**

Please have the following information ready to enable our staff to deal with your query quickly.

- Name of the product
- Model number as shown on the rear of the appliance.
- Serial number as shown on the rating label.

**UK Helpline 0844 871 0949**

**Replacement Parts 0844 873 0715**

**Ireland Helpline 1800 409 119**

## WEBSITE

You may also contact us through our website, or visit the site to browse and purchase appliances, spare parts and accessories from the extensive Morphy Richards range.

**[www.morphyrichards.com](http://www.morphyrichards.com)**



For electrical products sold within the European Community. At the end of the electrical products useful life, it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

## YOUR THREE YEAR GUARANTEE



Available on registration in the UK only

This 3 year guarantee is only valid when registered directly with Morphy Richards **within 28 days of purchase**. If you do not register your product within 28 days, it is guaranteed for 2 years. To validate your 3 year guarantee, telephone our consumer helpline. Once you have registered your product, you will receive written confirmation from Morphy Richards, please retain this information. **Please note that the 3 year guarantee is only available in the UK.** Please refer to your 2 year guarantee for more information.

## YOUR TWO YEAR GUARANTEE



It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

**Model no.**

**Serial no.**

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 24 months of original purchase, you should contact the

Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown.

You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below, the faulty appliance will then be repaired or replaced and dispatched usually within 7 working days of receipt.

If you suspect a fault, follow the simple checks detailed below before retrying the appliance or calling the helpline.

- Has the thermostat operated? Allow 60 minutes for reset.
- Replace bag.
- Check the tools / tubes / hose for blockages.
- Check the plug is firmly in the socket.
- Check the socket is working by trying another appliance.
- Check the fuse in the plug.

If for any reason this item is replaced during the 2 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

## EXCLUSIONS

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

- 1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
  - 2 The appliance has been used on a voltage supply other than that stamped on the products.
  - 3 Repairs have been attempted by persons other than our service staff (or authorised dealer).
  - 4 Where the appliance has been used for hire purposes or non domestic use.
  - 5 Morphy Richards are not liable to carry out any type of servicing work, under the guarantee.
  - 6 The guarantee excludes consumables such as bags and filters.
- This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.
  - This guarantee is valid in the UK and Ireland only.

**morphy richards®**

**The After Sales Division  
Morphy Richards Ltd**  
Mexborough, South Yorkshire,  
England, S64 8AJ

Helplines (office hours)  
UK 0844 871 0949  
Spare Parts 0844 873 0715  
Republic of Ireland 1800 409 119

Morphy Richards products are intended for household use only.

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore, reserves the right to change the specification of its models at any time.

VC70069 MUK Rev1 10/09

For details of other Morphy Richards products, plus replacement parts and accessories, please see our website:

**www.morphyrichards.com**